# Agenda item

#### **Police and Crime Panel**

Meeting to be held on 12<sup>th</sup> March 2018

## MONITORING OF COMPLAINTS

Contact for further information:

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## **Executive Summary**

This report sets out the current position with regard to communications relating to potential complaints received up to 28th February 2018 in relation to the Police and Crime Commissioner.

#### Recommendation

That the update in relation to communications and complaints be noted.

## **Background and Advice**

Since the commencement of the Panel in 2012 there have been 48 recorded communications which at the outset where described as potential complaints against the commissioner. Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and appropriate authorities to deal with such matters.

There have been two (45 & 46) further communications of this nature recently.

In December it was reported that complaint (43) was subject to initial assessment however this complaint was subsequently withdrawn on 14<sup>th</sup> December 2017.

Discussions are ongoing regarding a complaint (44) the conclusion of which would be expected to be reported to the next meeting of the Panel.

A complaint regarding the consultation arrangements for the Precept was received (47) which was handled as a matter for the Office of the Police and

Crime Commissioner to deal with under their complaints process as the appropriate authority.

A complaint was also received regarding an allegation of a data breach by the Office of the Police and Crime Commissioner (48) and this is to be dealt by the Office of the Police and Crime Commissioner under their complaints process as the appropriate authority.

#### **Consultations**

N/A

## Implications:

This item has the following implications, as indicated:

# **Legal Implications**

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

# **Financial Implications**

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

## **Risk management**

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

# Local Government (Access to Information) Act 1985 List of Background Papers

<u>Paper</u>	<u>Date</u>	Contact/Directorate/Tel
Agenda and Minutes from	November 2012	David Fairclough HR, Legal & Corporate Services 01254 585642
Agenda and Minutes from	July 2014	David Fairclough HR, Legal & Corporate Services 01254 585642

Agenda and Minutes from

March 2016

David Fairclough HR, Legal & Corporate Services 01254 585642